



HOW PUBLIC ONLINE BIDDING WORKS

One Registration • One \$300 Refundable Deposit • Two Online Buying Channels

JAA Marketplace	Public Auction Simulcast	Tuesday Dealer-Only Auction
PUBLIC ACCESS Approved bidders may bid/buy online.	PUBLIC ACCESS Approved bidders may bid live online at designated public sales.	NO PUBLIC ACCESS Licensed/approved dealers only.

Activate Your Public Online Account

1	Complete and sign the JAA Public Online Bidder Registration & Deposit Agreement.
2	Provide a copy of your current driver's license.
3	Pay the \$300 refundable deposit.
4	JAA verifies your information and activates your public online bidding access.

Keep the \$300 on Your Account

BEST OPTION FOR ACTIVE BUYERS

Leave the \$300 deposit on your JAA account. You stay eligible for future JAA Marketplace and Public Auction Simulcast bidding without repeating the registration/deposit process.

- The deposit is refundable; it is not a buyer fee.
- You may ask JAA to apply the deposit to a vehicle purchase.
- If the deposit is applied and your balance falls below \$300, online bidding is paused until you replenish the deposit to \$300.

When You Buy Online

- Your accepted bid or Buy Now purchase is binding under the applicable sale terms.
- Online purchases are due in full within 24 hours of auction close unless the listing says otherwise.
- Current buyer fees, taxes, title charges, payment-processing fees and vehicle-specific terms apply.
- Vehicle/title release follows JAA payment-clearance rules.

Cancel Your Online Bidder Account and Request Your Deposit

EMAIL REQUEST

Send from the email on your JAA account to jaauctiononline@gmail.com
Subject: CANCEL PUBLIC BIDDER ACCOUNT - [YOUR FULL NAME]

1. JAA disables new online bidding and verifies your account.
2. Any open bid, purchase, unpaid balance or dispute must be resolved first.
3. The eligible refund is issued by JAA check and mailed by USPS to your verified address on file.

Questions: 870-935-7425 | Jonesboro Auto Auction, 114 Auction Rd., Jonesboro, AR 72401